

GLORIA 3

FAQ'S

Click on question to see answer

Q-If I need to return a Gloria for repair, what do I do?

A-You must first get a RTA (Return Authorization) number. Please go to the [Support](#) section of this website and submit a support ticket. Be sure to describe the problem and include your phone number as well.

Q-Can Gloria 1 or Gloria 2 players be upgraded to GLORIA 3?

A- Unfortunately, when Gloria 1 and 2 were designed, memory was too expensive to allow full orchestration. With the advent of more economical memory, enhanced sound became possible. Due to memory restrictions Gloria 1 and 2 cannot be upgraded to Gloria 3.

Q-Can Gloria3 use rechargeable batteries?

A: Yes. But there is no provision for recharging batteries in the unit. You must recharge using an appropriate battery charger

Q-Can I Buy Gloria in a Store?

A-No, Gloria is only available through the internet.

Q-Can I get The Celebration Hymnal put in my Gloria 1 or Gloria 2

A: Again, memory limitations in Gloria 1 and 2 restrict us from doing that.

Q-Can I plug Gloria into a sound system?

A-Yes, you most certainly can! Gloria has a 1/4" (6.3mm) stereo phone jack for output to a sound system. However, if you are using computer speakers (which work great) you will need an adaptor for the mini jack on the speakers. An adaptor is available as an optional accessory available from our shopping cart

Q-Can't I accomplish the same thing with CDs or Tapes?

A: No. CDs and Tapes are recordings that cannot be changed. You cannot isolate a given voice on a CD or tape, and you cannot change its pitch or its speed (tempo). Besides, you would need a lot of CD's or tapes to store all the songs in Gloria, and you would not have an easy way to select them.

GLORIA 3 works on a principle somewhat like a new, very high tech version of an old-fashioned player piano roll. It supplies only the notes – not the sound, and you select the instruments you want, the pitch, and the speed to bring the piece to life with a glorious orchestral sound. This high-tech system allows you to drop out all music except your singing part, or play accompaniment to that part, or play the full rendition, all at your chosen pitch, volume and speed. Volume for each part can also be individually adjusted. Best yet, you simply type in a hymn number, and Gloria can play the hymn immediately.

Q-Do you have a quantity discount?

A-Yes, please contact us for further information.

Q-How can I play a simple version of the Celebration Hymnal arrangements?

A-Simply add 1000 to the hymn number. For instance instead of hymn #345 input 1345. Instead of hymn #22 input 1022.

Q-We use a different Hymnal in our church. How can I load my own MIDI files?

A-Gloria allows you to add hymnals anytime you wish. You may add your own MIDI files and have Gloria play them by following the instructions [HERE](#).

Q-What are the differences between the CSG Classic hymnal and the CSG Orchestral?

A-The Classical version (Celebremos su Gloria Hymnal only) was coded by John Wilson for the Celebremos su Gloria Hymnal, while the Orchestral version was more recently coded to take advantage of more instruments.

Q-Where can I get more hymnals?

A-We do not stock Hymnals, but the Celebration Hymnal can be purchased at any Christian bookstore or online. For orders of multiple hymnals try: your local Christian bookstore, http://christianhymnals.com/Christian_Hymnals/Welcome.html or www.amazon.com . The Spanish *Celebremos su Gloria* hymnals can be obtained from the sources listed below: [Click Here for list of Distributors](#)

Q-Where can I use GLORIA 3?

A: Anywhere. GLORIA 3 is battery powered, but can be solar powered (with optional solar panels,) or powered by an automobile battery, and can be plugged into any 100 -220v circuit (voltage adapter is supplied)

Q-Will I be able to get more songs over the Internet?

A: Yes. GLORIA 3 connects to your computer via a USB cable. For MIDI files, you can do this now. In the future, Gloria Music hopes to provide a service to upgrade software as well as purchase new songs and hymnals as they become available. Due to licensing requirements, there will be a small charge for this service[